

Quality Policy

- Fujairah Natural Resources Corporation policy is to provide a range of services that meet or overstep the expectations of its customers. In accordance with international quality standards, the work is carried out efficiently and in compliance with the relevant regulatory and legal requirements, keeping continuous improvement and customer satisfaction as a priority among all levels of management, employees and stakeholders.

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This quality policy has been developed to ensure the scope of the corporation, which aims to develop the mining sectors by organizing investment operations, facilitating business and building an integrated information system in accordance with the requirements of **ISO 9001: 2015** to ensure the following:

- Commitment to meet needs and continuous improvement.
- Integration of quality in services at an early stage.
- The commitment at the management level and all its employees to understand the objectives of quality and implementation.
- Review this policy periodically to ensure its relevance and effectiveness in the application of continuous improvement and customer satisfaction.

This policy has been approved by the undersigned and supported by all levels of management. The employees must abide by the requirements of the management system in accordance with the specific procedures.

FNRC DIRECTOR مدير عام المؤسسة

ENG- ALI QASEEM م / على قاسم